

Children and Family Health Devon (CFHD)

YOUR VOICE IN ACTION

'Your voice in action' has been created to share the work CFHD is doing in partnership with young advisors, parents, carers, service users and staff.

We want to celebrate the ways your feedback shapes our services and highlight the changes we make together.

By listening, learning and acting on what matters to you, we aim to continually improve the support we provide.



Your voice in action: Listening to you, improving together

For more information please email:
cfhd.participation@nhs.net



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To help us achieve the best for you and understand what matters most to you, please take a few moments to feedback on your care using our surveys.



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Young people tell us that they can feel nervous about seeking help, not knowing what to expect once they do.

Working with two of CFHD's participation young advisors were supported to create short films, encouraging other young people to seek help for Mental health problems.

To watch the short films, use the QR code or visit our website and search 'Your voice in action'



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Four of CFHD's participation young advisors have been involved in creating the 'Letter for Tomorrow'.

The letter is a powerful and moving piece of work that is intended to give hope and encouragement to other young people that are facing difficult times and experiencing suicidal thoughts.

To watch read the 'Letter for tomorrow', use the QR code or visit our website and search 'Your voice in action'



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Early in 2025, Children and Family Health Devon (CFHD), co located services that were previously held at its Bull Meadow clinic to one site, Evergreen House on Victoria Park Road, officially closing the Bull Meadow clinic on 21 March.

Young people told us that they want our waiting rooms to be bright and welcoming. Working closely with input from our participation groups we have created brighter, modernised interiors, with the new setting offering a much improved look and feel, that reflects the high standards of care we're proud to deliver.

To find out more about the 'Evergreen House refurbishment', use the QR code or visit our website and search 'Your voice in action'



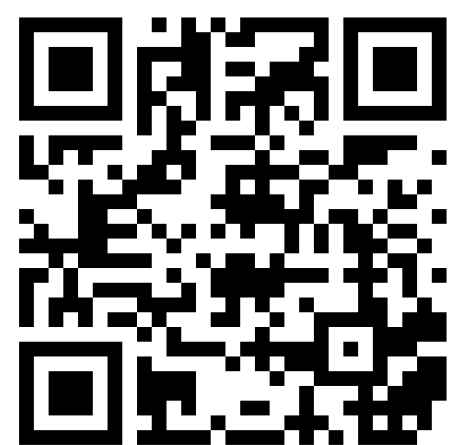
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Young people tell us that they can feel very nervous coming to appointments or their initial assessments at CFHD. Many told us that having a short, clear explainer video would help ease anxiety and make the process feel more familiar.

We created an explainer video filmed at one of our sites, with a friendly voice-over guiding viewers through what to expect during their initial assessment.

To watch the 'initial assessment explainer video', use the QR code or visit our website and search 'Your voice in action'



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One of our young advisors worked alongside three of CFHD's staff to find out more about what they do, what they enjoy about their roles and what challenges they can sometimes face.

These interview will continue, with the aim of covering all of CFHD pathways.

To watch the 'young advisors' videos,
use the QR code or visit our website
and search 'Your voice in action'

